Houston’s Turning Point Self-Assessment Tool, adapted into an online survey, added an accreditation readiness and demographic section to address internal capacity on performance improvement and accreditation.

About Houston’s Turning Point Self-Assessment Tool

The Houston Department of Health and Human Services (HDHHS) adapted the Turning Point Self-Assessment (2003) into a SurveyMonkey™ data collection tool in 2011. This not only allowed for wide-spread, paperless dissemination but also provided basic analyses using SurveyMonkey™. Adaptations also included an accreditation readiness section and space to add their program/division’s ideas for performance improvement. The accreditation readiness section 1) asked participants if they had someone they could appoint to the accreditation workgroup, 2) which public health accreditation domains their program/division addressed, 3) if they had supporting documentation and examples, and 4) a list of community partners. An invitation to participate was sent the Direct Reports of all HDHHS Leadership (e.g. Assistant Directors, Executive Level Staff, and Managers) on November 30, 2011. Results were collected until January 3, 2012.

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