

The Oklahoma State Department of Health

The Oklahoma State Department of Health provides statewide administration, policy development, and leadership on public health issues.

Our Vision

Oklahoma: Creating a State of Health

Our Mission

To protect and promote health of the citizens of Oklahoma, to prevent disease and injury, and to assure the conditions by which our citizens can be healthy.

As an Agency, We Share These Six Guiding Values

- *Honesty* – to be truthful in all our endeavors; to be forthright with one another and with our customers, communities, suppliers, and stakeholders.
- *Integrity* – to say what we mean, to deliver what we promise, and to fulfill our commitments to each other and our customers.
- *Respect* – to treat one another and our customers with dignity and fairness, appreciating the diversity and uniqueness of each individual.
- *Accountability* – to take responsibility for our actions, and those of our agency and to fearlessly seek clarification and guidance whenever there is doubt.
- *Trustworthiness* – to build confidence in one another and our customers through teamwork and open, candid communication.
- *Customer Service* – providing quality and effective services to all.

We envision a future for Oklahoma citizens where:

- children are born healthy, and wanted by healthy families;
- we are free of preventable conditions, anticipating long and healthy lives;
- we are able to make educated choices about preserving our health;
- we enjoy access to quality health and illness care, when needed;
- we have the opportunity to live as independently and with as much dignity as we are able; and
- we live in a physical environment that nurtures good health.

The 10 Essential Public Health Services Represent How We Conduct the Business of Public Health

Assessment

- ***Assess and monitor the health status*** at the state and local level to identify and address community health problems.
- ***Diagnose and investigate*** health problems and health hazards in the community.

Policy Development

- ***Mobilize community partnerships*** to identify and solve health problems and to respond to disasters.
- **Provide leadership for *planning and policy development*** to address priority needs, taking into account scientific, economic and political factors.
- ***Inform, educate, and empower*** people about health issues in order to promote positive health beliefs, attitudes, and behaviors.

Assurance

- ***Link people to needed population-based, personal health services*** and other community and family support services, and assure the availability, access, and acceptability by enhancing system capacity including directly supporting services.
- ***Promote and enforce laws, regulations, and standards*** that protect health and ensure safety of the population.
- ***Assure the capacity and competency of the public health work force*** to effectively address health needs.
- ***Evaluate effectiveness, accessibility, and quality*** of personal and population-based health services.
- ***Conduct scientific investigations and support demonstration projects*** (research) to gain new insights and innovative solutions to health problems.

The OSDH Performance Management System

Commitments and Structure for a Sustainable System

The Oklahoma State Department of Health, including both state programs and county health departments, envisions a public health system that promotes good health and provides improved protection from illness and injury for people of Oklahoma.

<p style="text-align: center;">TO HELP REALIZE THIS GOAL, THE OKLAHOMA STATE DEPARTMENT OF HEALTH IS COMMITTED TO:</p>	<p style="text-align: center;">RESPONSIBLE COMMITTEE OR COUNCIL CORE MEMBERSHIP</p>
<ul style="list-style-type: none"> Assuring a sustainable system for the delivery of public health services 	<p style="text-align: center;">OSDH Performance Management Steering Committee--TBD</p> <p style="text-align: center;">Commissioner, Deputy Commissioners, Committee/Council Chairs</p>
<ul style="list-style-type: none"> Focusing our resources effectively, defining and monitoring outcomes for key public health issues and trends, and emphasizing evidence-based strategies. (Healthy People 2010) 	<p style="text-align: center;">OSDH Priority Focus Areas Committee</p> <p style="text-align: center;">Health Care Information Director, Director of Science, Chair of each Focus Area Work Group</p>
<ul style="list-style-type: none"> Maintaining a results-based accountability system with meaningful performance measures, program evaluation, and a sustainable quality improvement program. 	<p style="text-align: center;">Standards and Quality Improvement Committee</p> <p style="text-align: center;">HCI, PHOCIS Work Group Rep., , Rep. From each Service Area, Sub-Committee Chairs as developed</p>
<ul style="list-style-type: none"> Maintaining a workforce that is well trained for current public health challenges and has access to continuous professional development. 	<p style="text-align: center;">Workforce Development Committee</p> <p style="text-align: center;">Representatives from each Service Area, Chief of Human Resources, Director of Training, Director of Retention and Recruitment, COPH Representative</p>
<ul style="list-style-type: none"> Supporting an integrated Public Health Information Center to develop a Public Health information system that supports the core Public Health functions of assessment, policy development, and assurance 	<p style="text-align: center;">Informatics Council</p> <p style="text-align: center;">Representatives from each Service Area, HCI, Vital Records, Legal, IT, Finance, and Communications, as well as PH Partners including academia</p>
<ul style="list-style-type: none"> Applying communication strategies that are effective and foster greater public involvement in achieving public health goals, including public information, media relations, and social marketing strategies. 	<p style="text-align: center;">Communications Committee--TBD</p> <p style="text-align: center;">Director of Communications, Chief of Staff, Community Development Chief, IT Chief, Health Care Information Director, Director of Science</p>
<ul style="list-style-type: none"> Using a method of funding across the public health system that is stable, sufficient, and equitable. 	<p style="text-align: center;">Financing System Committee--TBD</p> <p style="text-align: center;">Deputy Commissioners, Representatives from each Service Area, Chief of Federal Funds Development, Chief Financial Officer, OSDH Audit Division,</p>
<ul style="list-style-type: none"> Establishing new coalitions and alliances among stakeholders, policy makers, and leaders that support the mission of public health with emphasis on the local community. 	<p style="text-align: center;">Turning Point Initiative</p> <p style="text-align: center;">State and Regional Turning Point Staff, HCI, IT, Other Community Partners as indicated</p>
<ul style="list-style-type: none"> Providing quality service to internal and external customers and supporting an innovative work environment. 	<p style="text-align: center;">Quality Council</p> <p style="text-align: center;">Designated by Commissioner of Health with representation across all areas of the agency</p>
<ul style="list-style-type: none"> Facilitating discussions about health care access and delivery issues, with emphasis on the perspective of community systems, where the experiences of patients, providers, purchasers, and payers are considered important components. 	<p style="text-align: center;">Access to Critical Health Services Committee--TBD</p> <p style="text-align: center;">Representatives from each Service Area and Division with responsibility for target access issues, Office of Primary Care, Chief of Federal Funds Development, Chief of Staff</p>

OSDH Performance Management Steering Committee

The OSDH Performance Management Steering Committee provides the overall guidance for the work accomplished by the nine Committee/Councils defined in the Performance Management work plan.

- OSDH Priority Focus Areas Committee
- Public Health Standards and Quality Improvement Committee
- Workforce Development Committee
- Informatics Council
- Communications Committee
- Financing Committee
- Turning Point Initiative
- Quality Council
- Access to Critical Health Services Committee

Committee Workplan 2004-06:

The OSDH Performance Management Steering Committee sets goals, authorizes the work plan, and identifies resources (including workforce and budget) for the work of each committee and council. The Steering Committee reviews the progress of each committee and council throughout the year, and approves the design, scope and content of the Performance Management report. The report is presented to the Board of Health annually.

Objective for 2004-06	Product
Establish Committee Structure as defined and formalize the process for review and approval of work plans and reports.	<ul style="list-style-type: none">• Evidence of routine review of each Committee and Council
Submit the Performance Management Report to the Board of Health annually	<ul style="list-style-type: none">• Report to Board of Health at the annual retreat

OSDH Priority Focus Areas Committee

How healthy are we? The work plan for this committee tries to answer that question through the work of two projects. The first project, overseen directly by this Committee, is responsible for the development of a Report Card on Oklahoma's Health that uses several "indicators" to give a general picture of our overall health and to stimulate thinking about the underlying issues that affect our health. The second project is the development of an in-depth compilation of health indicators that can be used to examine specific health problems within the OSDH Priority Focus Areas and to provide a concise summary of interventions supported by scientific evidence to facilitate interventions to improve the health status of Oklahoman's. Also this committee will collaborate with the Oklahoma Board of Health in the publication of *The State of the State's Health* which is an annual review of important issues related to the overall health status of the citizens of Oklahoma.

Committee Workplan 2004-06:

The OSDH Priority Focus Areas Committee defines and monitors outcomes for key health issues, and recommends community actions, placing emphasis on proven, evidence-based strategies so that public health resources are used effectively to promote the health of people. The Healthy People 2010 activities provide a basis for the work of this committee.

Objective for 2004-06	Product
Complete the development of the OSDH Priority Focus Areas indicator sets	<ul style="list-style-type: none"> • Determine Key Indicators for each focus area for defined audiences <ul style="list-style-type: none"> ▪ Public and Policy-makers ▪ Public Health Practitioners and Partners
Prepare and disseminate the <i>State of the State's Health Report</i> in collaboration with the OSDH Board of Health	<ul style="list-style-type: none"> ▪ The <i>State of the State's Health Report</i> • Document used for presentations to policy-makers, community partners, and the public
Begin development of a Key Health Indicators Action Guide so partners throughout the public health system can adopt and use health indicators in community planning.	<ul style="list-style-type: none"> • Compile existing logic models, grant documents and reports, existing task force work groups, and program plans • Develop framework for Key Indicator Action Guide that demonstrates the linkages across program areas and agency partners • Review existing documents from other states
Collaborate with the OSDH Informatics Council to support the identification of key indicators, development of data sets, analysis of data, and reports.	<ul style="list-style-type: none"> • Overlapping membership between work groups • Data sets determined and analysis timely • Plans for future development identified

Standards/Quality Improvement Committee

Standards and performance measures for the public health system are necessary to establish accountability and to highlight areas of needed improvement within the agency and the Public Health System as a whole. The National Public Health Performance Standards have provided a framework for states and local agencies to establish systems to reflect the standards applicable to their respective jurisdictions. It is critical for public health systems to move from evaluation by counting inputs or outputs such as visits, inspections, or immunizations (“Doing Things Right”) to measuring results or outcomes through actions based on analysis of community and population assessments (“Doing the Right Things”). As part of an overall Performance Management System, this effort provides direction for agency-wide, consistent activities to support quality improvement.

Committee Workplan 2004-06:

The Standards Committee develops and administers performance measurement tools for the public health system so that demonstrated gaps can be addressed and a predictable level of public health service can be established in all communities

Objective for 2004-06	Product
Define a common language for performance management for use throughout the agency and that can be clearly articulated to PH system partners	<ul style="list-style-type: none"> • Review of current lexicon such as <ul style="list-style-type: none"> ▪ Guidebook for Performance Measurement, Lichiello, 1/99 Turning Point ▪ Various Materials from the Financial Project and the Fiscal Policy Institute • Inform and train agency staff
Conduct an initial baseline self-assessment of at least one Service Area in relation to performance and competency standards--If feasible, replicate assessments used previously in other states	<ul style="list-style-type: none"> • Community Health Service will initiate the process • Identify and modify where applicable current assessment tools (Illinois, Missouri, Washington, etc.) • Develop process and documentation templates • Conduct baseline self-assessment in at least one county per administrative district, then expand to all counties • Conduct an evaluation of this implementation • Review results and develop recommendations for Standards/QI Committee related to future implementation
Establish standards related to state level programs and services, including administrative areas based on work of Performance Management Work Groups and pilots conducted within Community Health	<ul style="list-style-type: none"> • Begin review of available standards for programs and services, including administrative functions • Establish initial set of standards to be tested • Review State Program and Community Health Service pilot results
Include National Performance Standards Tools in framework of Oklahoma Public Health System Performance Standards development	<ul style="list-style-type: none"> • Continue review of results from National Performance Standards Process and make recommendations for future use of tools
Develop Competencies for Public Health Practitioners, in collaboration with the Workforce Development Committee	<ul style="list-style-type: none"> • Competencies defined for County Health Department Administrators • Integration into CHS PMP System • Orientation and Mentoring Program Developed for County Health Department Administrators • Initiate development of competency sets for Service Chief and Director Categories

Workforce Development Committee

People come from a variety of disciplines to work in public health – from administration and biology to nursing and zoology – but they all have one thing in common: the work they do is aimed at protecting and improving the health of a whole community through actions that prevent the spread of diseases or that remove risks to health. Sometimes their work is accomplished for individuals – one patient or permit at a time. Sometimes, this work is seen in policy decisions or community-wide health education. Health information changes rapidly, including science-based evidence about what treatments, policies and interventions are most effective. This aspect of the PHIP work plan focuses on the employees of state and local agencies to ensure that they are representative of the diverse populations in the state and that they have access to formal and informal training through such avenues as orientations, mentoring, web-based learning, distance learning, and leadership development.

Committee Workplan 2004-06:

The Workforce Development Committee sets goals for workforce development, identifies recruitment and retention issues, training issues, and helps develop learning systems that give public health workers the skills and information they need.

Objective for 2004-06	Product
Enumerate and describe the composition of the current public health workforce in terms of education, demographics, length of employment and basic responsibilities to provide baseline information from which to initiate estimates of workforce training and recruitment needs.	<ul style="list-style-type: none"> • Brief survey to be completed by all public health workers, either on-line or by mail, and a published report
Use Standards Baseline data, coupled with other workforce assessments, to identify training needs and link them to published competencies. Complete this work as a foundation for setting priorities for workforce development to be pursued throughout the biennium. Update orientation materials and maintain them on the web.	<ul style="list-style-type: none"> • Prioritized list of identified training needs and tools for training • A recommended training approach that links Standards findings
Continue Development of the TrainFinder System to be used as a Learning Management System (LMS) by local and state public health agencies and staff.	<ul style="list-style-type: none"> • A tool that enables organizations and individuals to access information about and register to attend multiple training opportunities, in multiple formats: on-line, classes, audio and video, satellite, peer consultation
Continue support of OSDH and partner participation in national and regional networks to share best practices, coordinate training and curriculum development, and to share developments in public health research.	<ul style="list-style-type: none"> • Encourage attendance and involvement in national and regional meetings and list serve communication • Facilitate coordinated distance learning opportunities and curriculum development in collaboration with university programs
Foster leadership development within public health to ensure that decision makers are well prepared to respond to urgent public health issues and to lead communities in improving health.	<ul style="list-style-type: none"> • State leadership institute for public health • Annual workshops for state and local public health providers to enhance programmatic and leadership knowledge and skills

Informatics Council

The Oklahoma State Department of Health is both a conduit and a storehouse for information about health within the public health system. The exchange of information occurs between citizens and public health agencies, as well as among public health agencies and laboratories, hospitals, and other health and social service agencies and providers. The need to disseminate and exchange information quickly in the event of a public health emergency makes it imperative that we have reliable and compatible information systems.

This work plan effort focuses on decreasing duplication of data collection efforts, improving quality of the data and increasing access to it, leading to better decision for the development of new programs and policies, better use of resources, and improved health of targeted populations. Using existing expertise within the agency and assuring representation from all areas will encourage continued support and innovation among those with the most knowledge of the issues. Assuring continual improvement and coordination is a major goal of this effort.

Committee Workplan 2004-06

The Informatics Council provides a forum for the development of efficient agency decision making, multi-disciplinary input, engagement of public health partners, resource allocation aligned with agency goals, and oversight of associated projects. This effort will also support coordination of IT planning across many separate public health entities so that communications and data transfer systems are compatible, reliable, secure and cost-effective.

Objective for 2004-06	Product
Coordinate IT planning statewide to establish clear minimum technology requirements and security requirements so that public health can provide rapid and secure information transfer and compatible technology.	<ul style="list-style-type: none"> • Minimum requirements for technology for a local health jurisdiction, including hardware and software • Minimum requirements for IT security • Minimum requirements for distance learning • Consultation and training to help people acquire needed skills to adopt minimum technology requirements
Develop standards for the collection, coding and release of department data.	<ul style="list-style-type: none"> • Clear data standards for some selected areas of public health, laying groundwork for continued development of data standards in years to come • Standard coding of demographic variables across data sets to enhance comparability and promote linkage • Clear standards for the release of department data while preserving the confidentiality of clients and adhering to state and federal laws
Improve data systems and provide support for people to use those data systems in order to monitor and respond to health trends shown by indicators included in the Health Report Card.	<ul style="list-style-type: none"> • List of identified priority data needs for report card data • Coordination with existing data systems, data stewards • Training for CHDs and OSDH in use of new or alternative data systems

Provide updated information on health indicators to local communities through queryable web-based system in order to support health assessment capacity.

- Continued support to county health departments and PH partners seeking assistance
- Updated data, provided on the web
- Improve capability and increase data for small areas
- Training on use of queryable web-based system

Communications Committee

When people better understand what public health is, they are more likely to work with public health agencies or programs to solve local health issues and problems. This element of the work plan will develop strategies to inform and involve the public and policy-makers about public health, using messages that have been tested for clarity. Technology to improve communication including video-conferencing, Internet, Intranet, and other new and innovative systems enhance the ability of the Public Health System to reach targeted audiences.

Committee Workplan 2004-06:

The Communications Committee develops informational materials and methods that clearly describe the work of public health to citizens, health providers, and policy makers.

Objective for 2004-06	Product
Develop materials for a public health identity campaign for use by local and state public health organizations	<ul style="list-style-type: none"> • Materials developed by the Community Development Division of CHS • Materials developed by the Office of Communication at OSDH
Provide training and disseminate materials on the public health identity campaign to local and state public health organizations.	<ul style="list-style-type: none"> • Committee work on a two-year plan • Launch internal implementation tools, targeting county health departments and Turning Point Collaboratives
Conduct a statewide education campaign regarding specific targeted public health issues to improve public understanding and support. Evaluate campaign.	<ul style="list-style-type: none"> • Detailed communications plans and strategically focused efforts related to Tobacco Use Prevention and Obesity • Tools for communicating • Campaign clearinghouse -- sample materials, photos, and tools
Establish a Policy, Legislative and Constituent Relations Action Work Group	<ul style="list-style-type: none"> • Work Group meeting on routine basis • Materials developed and disseminated to enhance communication on legislative and policy issues • Support continued education on legislative process, effective advocacy, and risk communication
Support and enhance the video-conferencing capacity of OSDH and continue to link with other PH partners	<ul style="list-style-type: none"> • Video-conference capacity across the state and connected to the CPH • Coordinated scheduling and use of the equipment to enhance communication within OSDH and with community partners
Support continued staff time to carry out work to develop and improve the OSDH Web-based systems, including both Internet and Intranet and further guide system wide efforts to improve communications in public health.	<ul style="list-style-type: none"> • Support for Communications and IT • Consultation in use of tools and communications effectiveness • Provide emerging information about communications and lessons learned

Finance Committee

Financing of public health today is the result of years of incremental decision-making, complex allocation methods, and a long history of categorical funding restrictions. This mix delivers inconsistent support across the public health system and causes some needs to go unmet. System-wide thinking will help us overcome some of these problems and create a more efficient system.

This part of the work plan develops recommendations for financing public health that is stable and sufficient and provides the resources where the needs are greatest. Policy recommendations developed include increasing funding flexibility, maintaining accountability, and linking funding to system performance.

Committee Workplan 2004-06:

The Finance Committee evaluates the cost of providing public health services, identifies resource needs and develops recommendations for financing the public health system so that resources are used effectively and efficiently.

Objective for 2004-06	Product
Establish the Finance Committee	<ul style="list-style-type: none"> • Committee meeting and reporting to OSDH Performance Management Steering Committee routinely
Publish a white paper on financing models for public health for consideration by key state policy makers.	<ul style="list-style-type: none"> • White paper with pros and cons outlined for three to five alternative financing systems for public health, each designed to provide for both stable and sufficient funding across the system • Recommendations for actions to be taken in subsequent years to select and support the most viable options
Identify process changes necessary in Financial Management to support decision-making across all agency programs and services	<ul style="list-style-type: none"> • Review recommendations from previous Design Team Work Group and Process Mapping Activities for current applicability and implementation • Initiate further review and plans for identified problem areas
Assess Time and Effort Reporting System for effectiveness in validation of funding and as a management tool	<ul style="list-style-type: none"> • Define objectives of T & E Reporting System • Refine tool to meet validation and management needs • Provide training on T & E Reporting System
Identify one Service Area to begin efforts in using alternative approaches to resource allocation in accordance with performance management principles in order to demonstrate benefits and issues in the process	<ul style="list-style-type: none"> • Community Health Services will initiate development of alternative resource allocation to county health departments within at least 2 funding streams for the FY05 funding period. • Develop manual and provide training on Local Expenditure Report System to county health department staff • CHS will report to the Finance Committee on the benefits and issues identified

Turning Point Initiative

The Oklahoma Turning Point Initiative is “public health” improvement in action. The success of the Turning Point Process involves a partnership between the department of health, local communities, and policy-makers. The Oklahoma Turning Point engine is fueled by a community-based decision-making process whereby local communities tap into the capacities, strengths, and vision of their citizens to create and promote positive, sustainable changes in the “public health” system, and the “public’s health.”

Committee Workplan 2004-06:

The Turning Point Initiative has responsibility to support community collaboration, linking community organizations with public health to support the development and implementation of effective public health innovations.

Objective for 2004-06	Product
Assist with community partnership building to collaborate on ways to create healthy communities	<ul style="list-style-type: none"> • Maintain current State and Local Collaboratives (48 communities) • Expand to other communities as requested and resources available
Work with communities as “change agents” through outreach activities that include identifying community resources, participating in the effort, and communicating the “best practices” and “lessons learned” to move the process forward.	<ul style="list-style-type: none"> • Minutes of state and local collaborative meetings • Documentation of presentation and training provided • Public Health Improvement Plans defined for communities that include best practices • Evidence of evaluation of process and projects with indication of “lessons learned” and revisions
Identify federal and state funding opportunities that communities can use as resources for obtaining financial support to plan and implement community health improvement programs	<ul style="list-style-type: none"> • Documentation of notice to communities of potential funding opportunities • Evidence of local grant applications and successful grant awards to communities
Facilitate community assessment and support collection and analysis of data as a basis for decision-making and priority setting	<ul style="list-style-type: none"> • Collaborate with Informatics Council in the identification and development of appropriate data collection and analysis tools, Web-based systems, and reports for community and county level data
Reduce existing barriers and facilitate joint action to improve the health status of local communities	<ul style="list-style-type: none"> • Participate in policy development to impact health status and health care access through the implementation of policy, local ordinances, or legislation

Quality Council

The Quality Council was originally formed in 1996 in order to identify work environment issues impacting the quality of service to both internal and external customers. An organizational climate survey was conducted and results were reviewed for areas of concern. A similar survey was repeated in 2001 and has continued to be a tool used by the Quality Council to direct activities for improvement in the organizational environment. It is understood that each employee has an obligation to help create a work environment that offers mutual support with open sharing of information and resources, and that identifies service as a high priority. The Council has been charged with continuing to review and identify issues to improve the work environment and to offer solutions to positively impact organizational communication and productivity, and ultimately the health status of Oklahoman's.

Committee Workplan 2004-06:

The Quality Council will guide the agency's efforts to provide quality service to internal and external customers and support an innovative work environment. Further the work group will guide the direction and approach of the OSDH quality initiatives. Members of this Council are appointed by the Commissioner of Health and represent a diagonal cross-section of the agency. They report directly to the Commissioner.

Objective for 2004-06	Product
Incorporate the OSDH vision, mission, and guiding values in the quality implementation process, and model the principles	<ul style="list-style-type: none"> • OSDH Board of Health reaffirmed the OSDH vision, mission, and guiding values and distributed to all staff via Postmaster email • Distribution of vision, mission, and guiding values to all employees via Postmaster email.
Advise the Commissioner of Health and make recommendations related to the goals of this Council	<ul style="list-style-type: none"> • Representatives of the Quality Council to meet with the Commissioner routinely to provide insight into the cultural climate of the organization and to make recommendations related to issues that arise that impact the culture
Define the Department's approach toward the development of a quality culture for the agency	<ul style="list-style-type: none"> • Review the results of the OSDH Cultural Climate Survey • Determine recommendations to assist in the improvement of areas of concern • Plan future methods for the assessment of the organizational culture
Facilitate the alignment of agency policies and procedures with the vision, mission, and values of OSDH.	<ul style="list-style-type: none"> • Establish a process to review agency policy and procedure and provide input when needed to assure the alignment with agency vision, mission, and values
Establish sub-committees to develop plans or recommendations to facilitate the work of the Council	<ul style="list-style-type: none"> • Minutes of committees and outcomes reported to the Commissioner and when appropriate the OSDH Executive Committee

Access to Critical Health Services Committee

The State Board of Health is taking the lead in examining the issues around access to critical health services for individuals and entire communities. The Board of Health has targeted Long Term Care and Trauma Systems in recent years and has taken major steps to facilitate meeting these needs in Oklahoma. The OSDH is currently involved in the support activities related to major health care issues such as the Uninsured Populations, Provider Liability, Tort Reform, Appropriate Provider Reimbursement and Mental Health.

Committee Workplan 2004-06:

The Access to Critical Health Services Committee will identify approaches that can work at the community level to enhance people's access to needed health services. The effort includes coordination among provider groups, assembling data and identifying needed information and seeking support of providers and policy makers and for local projects.

Objective for 2004-06	Product
Establish a committee to review health services based on the identified critical issues, in order to stimulate action that assures and/or enhances access to those services	<ul style="list-style-type: none"> • Coordination among partners who currently work on different aspects of access challenges • Sharing of productive approaches and policy discussions among participants • Articulation of policy issues and recommended approaches for policy makers • Legislation, rules, and resource development for identified issues
Assure adequate resources for LTC surveys, complaint investigation, and quality improvement activities	<ul style="list-style-type: none"> • Seek increased Federal and State funding to support required efforts • Appropriate training and monitoring systems
Coordinate activities and provide technical support for communities working to improve access to health care in the identified critical areas	<ul style="list-style-type: none"> • Collaboration between state and community partners on critical access issues • Community Development staff time dedicated to cross-system coordination of related activities • Dissemination of information about projects to many entities involved in access issues at the local and state level • Improved access in communities that are pursuing access strategies
Promote exemplary practices on Access strategies and seek support for their implementation.	<ul style="list-style-type: none"> • Projects established or expanded in some communities in the state, such as Community Health Centers, FQHC's, etc.

Summary of Current Work Plan Elements – Committee Objectives

OSDH Performance Management Steering Committee

1. Review work plan for each committee and council
2. Meet to monitor progress and allocate resources when needed
3. Approve 2004 Report to Board of Health

OSDH Priority Focus Areas Committee

1. Complete development of Key Indicator Sets
2. Support the development and dissemination of the BOH State of the State's Health Report
3. Begin the development of key health indicators Action Guide
4. Collaborate with Informatics Council for data collection, analysis, and reports

Standards and Quality Improvement Committee

1. Define common language for Performance Management
2. Community Health Service Pilot of Baseline Tool
3. Establish broader agency-wide standards
4. Develop Public Health Practitioner Competencies in collaboration with Workforce Development Committee

Workforce Development Committee

1. Enumeration of public health workforce
2. Training based on Standards
3. Adopt a Learning Management System—TrainFinder
4. Participate in national and regional network support
5. Continue Leadership Development

Informatics Council

1. Coordinate Information Technology Planning with focus on security requirements
2. Data standards development for selected areas
3. Improve data systems and support development and use of Health Report Card
4. Provide local community data through queryable web-based system

Communications Committee

1. Develop materials for PH identity campaign and provide training
2. Statewide education campaign on targeted issues, such as Tobacco Use Prevention and Obesity
3. Establish a Policy, Legislative, and Constituent Relations Action Work Group
4. Support and enhance OSDH video-conferencing capacity and link with PH Partners
5. Enhance OSDH Web-based systems, including Internet and Intranet

Finance Committee

1. Establish Committee
2. Develop a White Paper on options for stable, sufficient funding
3. Identify process changes necessary to support improved decision-making and resource allocation
4. Review and refine Time and Effort Reporting System
5. Initiate improved systems to link resource allocation approaches to performance management process

Turning Point Initiative

1. Build community partnerships
2. Work with communities as “change agents”
3. Identify federal and state funding opportunities for community implementation
4. Facilitate appropriate data collection and analysis
5. Support policies, ordinances, and legislation to improve health of communities

Quality Council

1. Facilitate alignment with stated OSDH vision, mission, and guiding values
2. Make recommendations to Commissioner related to Quality Council goals
3. Define approach for development of quality culture for the agency

Access to Critical Health Services Committee

1. Establish a Committee
2. Assure adequate resources for LTC
3. Coordinate and support local efforts to improve access to health care in identified critical areas
4. Promote exemplary practices on access and support implementation

