Academic Health Department Learning Community Meeting

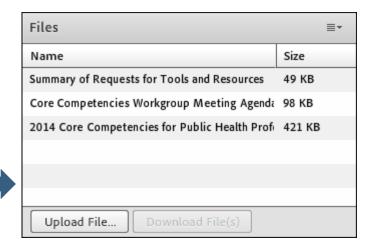
February 3, 2015

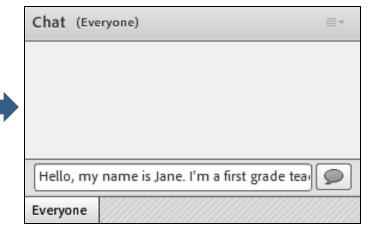




Housekeeping Items

- Please mute your phone/microphone when you are not speaking.
- Please mute your computer speakers if you are using your phone.
- Links to download the presentation slides and the PHAB Accreditation onepager can be found in the Files box.
- The meeting will be recorded, and the archive will be available following the meeting.
- Please use the Chat box to comment or ask questions at any point during the meeting. Once the presentation ends, you will also be able to unmute your phone/microphone to join the discussion.







Today's Speaker



Jessica Kronstadt, MPP
Director of Research and Evaluation
Public Health Accreditation Board



CHART YOUR PATH TO ACCREDITATION



Accreditation & Academic Health Departments

CHART YOUR PATH TO ACCREDITATION

Introduction to PHAB

PHAB's Goal

The goal of national public health department accreditation is to improve and protect the health of the public by

advancing the quality and performance

of Tribal, state, local, and territorial public health departments.





What is Public Health Accreditation?

- Standards
- Assessment
- Decision
- Voluntary
- QI throughout





The Public Health Accreditation Board (PHAB)

- Non-profit
- Chartered in 2007
- Launched September 2011



January 1, 2015

308 116

308 Health Departments in

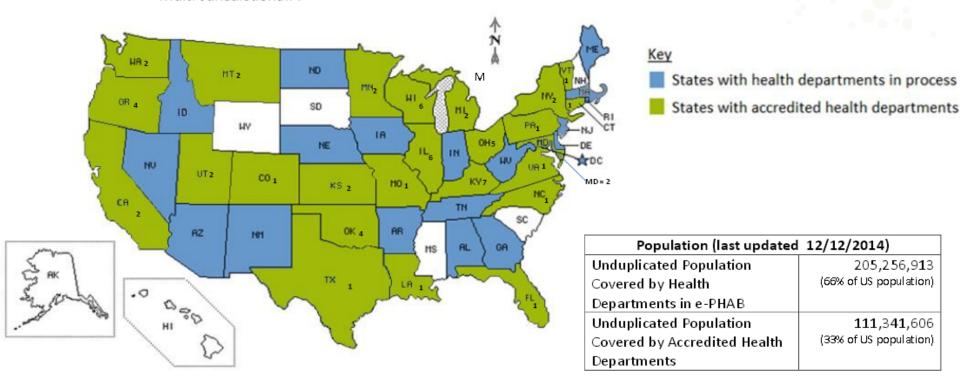
E-PHAB

Public Health Accreditation Board (PHAB) Distribution of Health Departments:

Local: 207State: 28Tribal: 2

Centralized States Integrated Systemⁱ: 67

Multi-Jurisdictional: 7



Single accreditation for multiple health departments

Accreditation Process

Pre-application 2 Application **Document Selection & Submission** Site Visit **Accreditation Decision** Reports Reaccreditation



Prerequisites

- Community Health Assessment
- Community Health Improvement Plan
- Strategic Plan

Quality Improvement Plan



Image Courtesy of Miles, FreeDigitalPhotos.net



Standards & Measures Version 1.5

- 12 Domains
 - 10 Essential Public Health Services
 - Management and Administration (Domain 11)
 - Governing Entity (Domain 12)
- "Purpose" and "Significance" for Measures
- Required Documentation
- Documentation Guidance
- http://www.phaboard.org/wp-content/uploads/SM-Version-1.5-Board-adopted-FINAL-01-24-2014.docx.pdf

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Added/Expanded Topics in Version 1.5

- Health Equity
- Public Health Communications
- Public Health Informatics
- Public Health Workforce Development
- Emergency Preparedness
- Public Health Ethics





CHART YOUR PATH TO ACCREDITATION

Partnership Opportunities



Partnership Opportunities

- Conformity with the Standards
 - Workforce
 - Research
 - Community Health Assessment / Community Health Improvement Plan
 - Assess Health Care Capacity / Access
 - Other
- Research and Evaluation





Workforce

- Standard 8.1: Encourage the development of a sufficient number of qualified public health workers
 - Measure 8.1.1: Relationship and collaboration with educational programs that promote the development of future public health workers
- Standard 8.2: Ensure a competent workforce through the assessment of staff competencies, the provision of individual training and professional development, and the provision of a supportive work environment
 - Workforce development plan/strategies
 - Recruitment of individuals who reflect the population served
 - Professional and career development for all staff
- Example: Summer program in urban core





Research Standards

- Standard 10.1: Identify and use the best available evidence for making informed public health practice decisions
 - Measure 10.1.1 Applicable evidence-based and/or promising practices identified and used when implementing new or revised processes, programs, and/or interventions
 - Measure 10.1.2 T/S: Fostered innovation in practice and research
- Standard 10.2: Promote understanding and use of the current body of research results, evaluations, and evidence-based practices with appropriate audiences
 - Measure 10.2.2 A: Access to expertise to analyze current research and its public health implications
 - Measure 10.2.4 S/T: Consultation or technical assistance provided to Tribal and local health departments and other public health system partners in applying relevant research results, evidence-based and/or promising practices
- Examples: jointly written studies, participation in practice-based research network





CHA/CHIP

- Standard 1.1: Participate in or lead a collaborative process resulting in a comprehensive community health assessment
- Standard 5.2: Conduct a comprehensive planning process resulting in a Tribal/state/community health improvement plan
- NACCHO demonstration project*
 - Students helped with data collection, analysis, presentation, under supervision of faculty members
 - Academic partner as subject matter expert
 - Lessons learned:
 - Most effective when part of a course on CHA/CHIP
 - Formal agreements between schools and HDs beneficial

*Chudgar R et al. Local health department and academic institution linkages for community health assessment and improvement processes: a national overview and local case study. *J Public Health Manag and Pract.* 2014;20(3):349–355.





Health Care

- Standard 7.1: Assess health care service capacity and access to health care services
 - Measure 7.1.1: Process to assess the availability of health care services
 - Measure 7.1.2: Identification of populations who experience barriers to health care services
 - Measure 7.1.3: Identification of gaps in access to health care services and barriers to the receipt of health care services

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Technical Assistance

- 1.4.3 S: Development and use of summaries of community data
- 4.1.2 S/T/L: Methods for engaging with the community
- 8.2.5 S: Workforce development, training, and continuing education

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9.1.6 S: Performance management



Other Standards & Measures

- Measure 6.1.1: Laws reviewed in order to determine the need for revisions
- Standard 9.1: Use performance management system to monitor achievement of organizational objectives

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Others?





Research Agenda

- Monitoring the evidence base around the Standards and Measures
- Current priorities
 - What are the barriers and facilitators to seeking and obtaining accreditation?
 - Do the PHAB standards and the review process capture what is most meaningful for evaluating the performance of health departments? How could they be improved?
 - What are the best metrics to determine the impact of accreditation?
 - What are the benefits and outcomes associated with accreditation for the health departments that undergo the process?

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Ultimate Proximate Strategies Outputs Intermediate Outcomes Inputs **Outcomes Outcomes** Organizational Market program Accreditation Strong, credible and Strengthened Improved identification structure Implement the 7 program: sustainable public health and use of evidence- Board. steps of marketed. accreditation program agencies and based practices and committees and accreditation implemented, in place systems policies work groups Train agencies and evaluated, and Staffing and site visitors improved Increased consistency in expertise Develop e-PHAB e-PHAB Standards adopted as Improved practice Principles for Evaluate program developed and performance measures conditions in and improve quality data captured standards. Increased use of proven which people Promote research National measures, and Increased support for QI methods and tools can be healthy assessment consensus standards for accreditation resulting in process Promote national Site visitors public health improvements in practice accreditation Improved agencies Increased use of Encourage agencies community Standards drive public to meet national benchmarks for Funders health indicators health transformation standards and seek Partners at evaluating Communication / reduced health accreditation national, state, performance efforts delivered Support agencies disparities Increased inter-agency regional, and Technical through TA before, local levels and inter-sectoral assistance. Improved → during, and after Funding collaboration trainings, and communication about process Incentives Increased QI tools public health Conduct and Technical Increased visibility and provided capacity for disseminate Assistance credibility of public health Research optimal Researchers research conducted and agencies investment in and research Enhanced internal and disseminated public health networks Participate in training Increased science base external collaboration and TA for public health practice Assess readiness • Interest, buy-in Agencies are Increased Increased public Submit application and accredited organizational recognition of and documentation commitment to Report received accountability public health role Host site visit Public health agencies seek and acted on Review and share and value more effectively and accreditation •QI efforts are in findings Increased knowledge Appropriate efficiently use resources place Develop and Legend of organizational stability, Agencies are implement resources, and strengths and Strengthened Accrediting mentored improvement plan readiness to Agency weaknesses organizational capacity Plans for Implement QI apply Individual Public reaccreditation and workforce Mentor other Previous quality **Health Agencies** underway Increased awareness agencies improvement Stakeholders of importance of QI Improved Participate in and assessment and Partners responsiveness to reaccreditation and a supportive experience Public Health community priorities process culture Field

Other Opportunities

- Evaluating the accreditation experience
- Self Assessment
 - Erwin PC;. A self-assessment process for accreditation preparedness: a practical example for local health departments. J Public Health Manag Pract. 2009;15(6):503–508.
- Your Suggestions



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Further Reading

- Journal of Public Health Management and Practice
 (January/February 2014, Volume 20, Issue 1) Transforming
 Public Health Practice Through Accreditation
 http://journals.lww.com/jphmp/toc/2014/01000
- PHAB logic model: http://www.phaboard.org/wp-content/uploads/AccreditationSystemLogicModel-Dec2013.pdf
- PHAB research agenda: http://www.phaboard.org/wp-content/uploads/Research-agenda-December2013.pdf
- List of accreditation & QI references compiled by PHAB: http://www.phaboard.org/wp-content/uploads/Additional-resources2.pdf



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